Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

- 1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
- 2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
- 3. All information provided to ensure it is correct and current.
- 4. Responses provided by project applicants in their Project Applications.5. The application to ensure all documentation, including attachment are provided.
- 6. Questions marked with an asterisk (*), which are mandatory and require a response.

1A. Continuum of Care (CoC) Identification

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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1A-1. CoC Name and Number: AR-500 - Little Rock/Central Arkansas CoC

1A-2. Collaborative Applicant Name: City of Little Rock

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Little Rock Community Mental health Center

1B. Continuum of Care (CoC) Engagement

Instructions:

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

- 1. participated in CoC meetings:
- 2. voted, including selecting CoC Board members; and
- 3. participated in the CoC's coordinated entry system.

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	No
Law Enforcement	Yes	No	No
Local Jail(s)	Yes	No	No
Hospital(s)	Yes	No	No
EMS/Crisis Response Team(s)	Yes	Yes	Yes
Mental Health Service Organizations	Yes	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes	Yes
Disability Service Organizations	Yes	Yes	No
Disability Advocates	Yes	Yes	Yes
Public Housing Authorities	Yes	Yes	Yes
CoC Funded Youth Homeless Organizations	No	No	Yes
Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes

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Youth Advocates	Yes	Yes	Yes
School Administrators/Homeless Liaisons	Yes	Yes	Yes
CoC Funded Victim Service Providers	No	No	Yes
Non-CoC Funded Victim Service Providers	Yes	Yes	Yes
Domestic Violence Advocates	Yes	Yes	Yes
Street Outreach Team(s)	Yes	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	Yes	Yes	No
LGBT Service Organizations	Yes	Yes	Yes
Agencies that serve survivors of human trafficking	Yes	Yes	Yes
Other homeless subpopulation advocates	Yes	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	Yes
Mental Illness Advocates	Yes	Yes	Yes
Substance Abuse Advocates	Yes	Yes	Yes
Other:(limit 50 characters)			
not Applicable			

1B-1a. CoC's Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)

The Program Coordinator and Membership Committee's duties include conducting outreach to new agencies. Those who have expressed interest or may have been involved in previous years and have not decided to reunite with the organization. Membership packets are being sent to those interested in finding out more about CATCH. One of the main priorities for the committee has been to reach out to local coalitions, agencies and groups assisting with the homeless in Central Arkansas. Meeting with other homeless coalitions and agencies with the intent to learn about other groups and invite them to become a part of CATCH. Coalitions and agencies are invited to make presentations at the quarterly membership meetings. Thus far it has been a very successful venture and we will continue to reach out throughout the year. A number of coalitions have been visited and catch board members have become a part of committees.

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CATCH members are encouraged to recruit new members and to spread the word about CATCH far and wide in our community. Building relationships and partnerships with other coalitions has been a focus of CATCH. CATCH has cosponsored community forums with other homeless coalitions this year to build awareness, advocacy and community engagement. Maintaining good relationships with the press, print, visual and social media and being available to regularly fielding questions about homelessness in the state by working on sustainable outcomes. The press has been invited and have attended CATCH board and membership meetings. These media appearances increase awareness of homelessness and increase community awareness of CATCH.

All meetings are open. Regular meetings are publicly announced and open to anyone interested in preventing or ending homelessness in Central Arkansas. Our strategy can be summed up as "Every Member is Responsible."

1B-2. Open Invitation for New Members.

Applicants must describe:

- 1. the invitation process;
- 2. how the CoC communicates the invitation process to solicit new members;
- 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
- 4. how often the CoC solicits new members; and
- 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC. (limit 2,000 characters)

In 2019, the CoC focused on increasing membership. Visiting coalitions within the communities to find out their needs and inform them of the services that CATCH agencies provide to individuals that are homeless or at risk of being homeless. Also informing them of the benefits of being a part of CATCH. Members comprised of individual members as well as organizational members who are concerned with the care and treatment of the homeless. Individuals are welcome to join by attending the membership meetings that are held 4 times out of the year on a quarterly basis. Packets are mailed out from a data base of organizations that may have similar missions as CATCH. The Program Coordinator holds meetings in all four counties: Saline, Pulaski, Prairie, and Lonoke counties. Notices are advertised in the local newspaper, Arkansas Democrat Gazette, as well as in several local newspapers in Lonoke County. These notices generated a great deal of interest. 2 of the 4 counties established working groups to establish homeless services in Saline and Lonoke counties. These efforts have impacted the homeless and those at risk of being homeless in their areas. Efforts include educational service events to bring awareness in order to establish homeless services, including housing, physical and mental disabilities. Local and city buy-in from key stakeholders as well as support from CATCH have resulted in these counties seeking government grants and private funding to support their efforts. The CATCH Program Coordinator has assisted as well as the board, representatives from local agencies, and Local HUD representatives with encouraging new membership and letters of intent to apply for CoC funding. CATCH meeting schedule is posted on our website and all

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meetings are open to the public. CATCH members are responsible for spreading the word about CATCH to new or unaware agencies or individuals who serve the homeless in Central Arkansas.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:

- 1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
- 2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
- 3. the date(s) the CoC publicly announced it was open to proposal;
- 4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and 5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding. (limit 2,000 characters)

CATCH maintains a website and active email list, both are used to spread the word about funding opportunities. We have gone further and pro-actively sought out applicants for new funding projects over the past three cycles. Board members and Program Coordinator have reached out to several agencies to encourage them to apply for new project funding. Collaborations with agencies not directly connected to the CoC. CATCH member agencies offered to provide technical support to new applicants to help walk them through the application process. Information about the FY2019 funding competition was posted on the CATCH website on August 13th. Also on July 19th, an email about the competition was sent to all agencies on our email list. In addition CATCH has an established and published referral/resource help-line for callers to be connected instantly to agencies within CATCH to receive assistance and services. CATCH's Toll Free Help line is 844-972-2824 (844-97CATCH). Brochures are handed out often and are readily available to advertise the services that CATCH provides and information on how to become a member as well as how to apply for funds is described within. CATCH is governed by by-laws that spell out the conditions to being able to apply for funds and is regulated by the board of directors and as a member being in good standing and attending at least half of the four (4) membership meetings per year is able to apply for CoC funds. Members are also encouraged to join subcommittees that assist with events throughout the year that assist the homeless or those at risk of being homeless.

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1C. Continuum of Care (CoC) Coordination

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:

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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Yes
Head Start Program	Yes
Funding Collaboratives	Yes
Private Foundations	Not Applicable
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	
	Not Applicable

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Not Applicable

1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:

- 1. consulted with ESG Program recipients in planning and allocating ESG funds;
- 2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
- 3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates. (limit 2,000 characters)

The Arkansas Department of Human Services (DHS) is the grantee for the Emergency Solutions Grant (ESG) for Arkansas. The amount of ESG funds DHS received for the current 2018-2019 program year was \$2,071,846.00 and for the upcoming 2019-2020 year DHS was awarded \$2,162,085.00. There are several organizations part of the Central Arkansas Team Care for Homeless (CATCH) that received ESG funds from DHS. ESG funds assists with housing for those that are experiencing homelessness and those near homeless. An application-based formula is used for allocation of ESG funds to CATCH member applicants, based on funding available for CATCH, the number of CATCH member applicants for ESG funding, and the amount of funding requested by CATCH member agencies. A representative from the DHS Staff attends monthly CATCH meetings and provide information about the amount of ESG funds awarded, NOFA instructions, and also provides the information about all organizations that were awarded ESG Funds.

The DHS representative on the CATCH Board is Chairman of the CATCH Monitoring committee, and works with CATCH to monitor ESG recipients' programs and to plan monitoring with CATCH of ESG recipient agencies. This ensures excellent communication between CATCH and the ESG Program, including CATCH recipients of ESG funding. PIT and HIC Count planning for all agencies, including ESG, are coordinated by the PIT Count Committee, which includes ESG recipient agencies. Homelessness planning information is discussed by the ESG Program grantee at consolidated plan public hearings conducted annually in the CATCH service area.

1C-2a. Providing PIT and HIC Data to Yes to both Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

1C-2b. Providing Other Data to Consolidated Yes Plan Jurisdictions.

Applicants must indicate whether the CoC

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ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:

- 1. the CoC's protocols, including protocols for coordinated entry and the CoC's emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
- 2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)

Domestic violence service providers are members of Central Arkansas Team Care for Homeless (CATCH). They provide a safe environment to which victims of domestic violence can escape from violence. They also empower survivors to find a violent-free life. Toward this goal, the Transitional Housing Program provides several paths that survivors can take toward obtaining housing for themselves and their children. Because everyone in the Transitional Housing Assistance Program is a survivor of domestic violence, sexual assault, stalking and/or dating violence, safety is the foremost priority. Service agencies ask that participants help to maintain the safest environment possible.

Safety planning ~ Upon entering the Transitional Housing Assistance Program participants may meet with their advocate to discuss their current safety plan, and make changes to fit their current housing needs. The participants advocate will work to identify further ways of enhancing their safety and the safety of their children, as well as strategies for minimizing or escaping dangerous situations. This is their safety plan. We know that they are the expert of their experience and service agencies will help participants create a safety plan that makes sense for their current situation. Service agencies will revise and change this plan as often as participants feel necessary.

The nature of domestic violence services makes it essential that safety and confidentiality be a priority. Service agencies ask that all participants sign and uphold the Transitional Housing Assistance Program Confidentiality Policy, that is given to participants separately, which asks that they not disclose information about anyone participating in the program.

1C-3a. Training-Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

- 1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
- 2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving

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survivors of domestic violence. (limit 2,000 characters)

Through service providers of CATCH, and through presentations at CATCH membership meetings, education regarding data usage, treatment, and best practices are shared with all CATCH agencies. CATCH held a domestic violence training session in the fall of 2018. This data is also used in the assessment of community needs, and for planning purposes. Representatives from domestic violence service providers work closely with the CATCH Board and the ESG Grant Program Grantee on the needs of domestic violence survivors, homelessness issues faced by DV survivors, and the best practices being used to ensure confidentiality and safety of survivors. The Coordinated Entry System being developed by CATCH will utilize the VI-SPDAT Assessment Tool, which includes questions regarding domestic violence as an integral part of the assessment. Based on the results of the assessment, referrals will be made to the agency most appropriate to assist domestic violence clients in need of assistance. According to HUD, one of the barriers for CoC's is coordination with victim service providers regarding the Coordinated Entry system. Victim service providers express concern regarding confidentiality and the training for non-service providers regarding best practices on topics of: domestic violence, dating violence, sexual assault and stalking. The works in partnership with the Arkansas Coalition Against Domestic Violence and others in the service area and provide training on these topics on an annual basis. These training sessions will allow for the staff that work at non-victim service agencies and the coordinated entry staff to know how to properly meet the needs of survivors and to know the correct agency to refer these survivors, and the best practices being used to ensure confidentiality and safety of survivors.

1C-3b. Domestic Violence—Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

Member agencies calculate data by inputting information into comparable, protected data entry systems. These database systems assist with identifying special needs related to domestic violence, dating violence, sexual assault, and stalking. In addition, the need for additional services such as safe nights, assistance with orders of protection, and other domestic violence assistance services are identified.

*1C-4. PHAs within CoC. Attachments Required.

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC's geographic area.

Public Housing Agency Name	% New Admissions in and Housing Choice during FY 2018 who w homelessnes	Voucher Program vere experiencing	PHA has General Limited Homeles Preference	
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Applicant: Little Rock/Central Arkansas CoC **Project:** AR-500 CoC Registration FY 2019

			Moving On
Pulaski County Housing Agency	11.00%	Yes-HCV	No
Metropolitan Housing Agency	18.00%	Yes-Both	No

1C-4a. PHAs' Written Policies on Homeless Admission Preferences.

Applicants must:

- 1. provide the steps the CoC has taken, with the two largest PHAs within the CoC's geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or
- 2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

PHAs within CATCH have established a homelessness preference in their Administrative Plans. This preference prioritizes providing a housing subsidy to persons or families experiencing homelessness ending their homelessness and places them on the HCV waitlist. Each PHA utilizes their Housing Continuum and referral-based case management and support service system to help individuals and families address impediments to housing and to improve longterm goals so they may eventually become self sufficient. Once the Rapid Rehousing assistance for the participant has ended the individual will then be offered Tenant Based Rental Assistance (TBRA) which is a one year subsidy with the possibility of an annual renewal. Once the participant is on TBRA they will then be prioritized to receive a permanent HCV housing subsidy from one of the PHAs. Each PHA ensures a smooth transition without interruption to housing assistance. When PHAs are accepting applications for any of its programs, all persons who wish to apply for any of the programs must submit an application in written format, as indicated in each PHAs public notice. A reasonable accommodation will be made for all persons upon request. Federal laws require PHAs to treat all applicants and participants equally, providing the same quality of service, regardless of family characteristics and background and prohibits discrimination in housing on the basis of race, color, religion, sex, national origin, age, sexual orientation, familial status, and disability.

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

No

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

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All CATCH entities have adopted an anti-discrimination policy for their organizations. Several CATCH board members and agency members regularly attend the Arkansas Fair Housing Conference annually where the most updated information is provided on anti-discrimination policies from experts in fair housing on the local, state, regional and federal level.

*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an antidiscrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source	ce? No	lo
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based o protected class under the Fair Housing Act?	n any No	lo
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class und CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?	der 24 No	lo

*1C-6. Criminalization of Homelessness.

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area.

1. Engaged/educated local policymakers:	Х
2. Engaged/educated law enforcement:	Х
3. Engaged/educated local business leaders:	Х
4. Implemented communitywide plans:	
5. No strategies have been implemented:	
6. Other:(limit 50 characters)	

1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:

1. demonstrate the coordinated entry system covers the entire CoC

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geographic area;

2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and

3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)

CATCH uses a paper coordinated entry form which is used by member and non-member agencies throughout the CATCH service area. In the past year a new agency has joined the CATCH network, adding services to the northern and eastern areas of the service area, making access to needed services much more convenient for those needing assistance. CATCH membership has voted to convert to the VI-SPDAT common standard assessment tool. This conversion allows a more in-depth common assessment for agencies to use. A centralized waiting list for homeless housing service needs is currently being incorporated. This tool will be available 24 hours per day seven days per week through a web-based system. It can also be accessed through member agencies. CATCH reaches out to homeless who are least likely to apply for assistance through street outreach programs through the ESG Program, as well as, through a supportive services grant. Agency representatives are physically in homeless shelters and day centers assisting in connecting homeless to housing and needed services several days per week. The CATCH referral system prioritizes the following groups of persons: homeless veterans, chronically homeless individuals, and homeless families with children. The CATCH coordinated entry system is designed to optimize access to services for these priority groups. It has been successful in moving homeless persons from the streets into shelters, transitional housing, permanent supportive housing and permanent housing. Wraparound services are then added to maintain these persons in their new housing environments. A copy of the CATCH Assessment tool is attached.

1D. Continuum of Care (CoC) Discharge Planning

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	Х
Health Care:	Х
Mental Health Care:	Х
Correctional Facilities:	Х
None:	

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1E. Local CoC Competition

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
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*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Did not reject or reduce any project
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

1E-2. Project Review and Ranking-Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

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1E-3. Project Review and Ranking-Severity of Needs and Vulnerabilities.

Applicants must describe:

1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and

2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects. (limit 2,000 characters)

CATCH's rank and review process reflects our CoC-wide commitment to prioritizing the chronically homeless, homeless families, and homeless veterans. The scoring tools for both new and renewal projects are scored on the vulnerable populations they serve. This year we used the HUD-provided tool to score our CoC project applications. Those scores were then a factor in determining each project's overall score and ranking. CATCH is committed to meeting the needs of the most vulnerable Arkansans.

1E-4. Public Postings—CoC Consolidated Application. Attachment Required.

- 1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
- 2. check 6 if the CoC did not make public the review and ranking process; and
- 3. indicate how the CoC made public the CoC Consolidated Application–including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected–which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline: or
- 4. check 6 if the CoC did not make public the CoC Consolidated Application.

	Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings	
X	1. Email	X
	2. Mail	
	3. Advertising in Local Newspaper(s)	
	4. Advertising on Radio or Television	
	5. Social Media (Twitter, Facebook, etc.)	
	6. Did Not Publicly Post CoC Consolidated Application	
		including: CoČ Application, CoC Priority Listing, Project Listings 1. Email 2. Mail 3. Advertising in Local Newspaper(s) 4. Advertising on Radio or Television 5. Social Media (Twitter, Facebook, etc.)

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1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC's ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 0%

1E-5a. Reallocation—CoC Review of Performance of Existing Projects.

Applicants must:

- 1. describe the CoC written process for reallocation;
- 2. indicate whether the CoC approved the reallocation process;
- 3. describe how the CoC communicated to all applicants the reallocation process;
- 4. describe how the CoC identified projects that were low performing or for which there is less need; and
- 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated. (limit 2,000 characters)

The CATCH Monitoring Committee reviews the performance of projects. The CATCH board is currently reviewing reallocation policies to increase the likelihood of reallocation from under-performing projects to promising new projects. CATCH has not yet approved the reallocation process and as such this has not been communicated to applicants. Once a policy is approved, the new policy will be published to all member agencies and communicated to new members through outreach efforts to encourage new project applications that could be funded through reallocated dollars. Existing applicants will be notified of the performance criteria once they are established, as well as, how the reallocation process will affect them if they are deemed low performing.

DV Bonus

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is Yes requesting DV Bonus projects which are included on the CoC Priority Listing:

1F-1a. Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.

1. PH-RRH	
2. Joint TH/RRH	X
3. SSO Coordinated Entry	

Applicants must click "Save" after checking SSO Coordinated Entry to view questions 1F-3 and 1F-3a.

*1F-2. Number of Domestic Violence Survivors in CoC's Geographic Area.

Applicants must report the number of DV survivors in the CoC's geographic area that:

Need Housing or Services	540.00	
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the CoC is Currently Serving	50.00
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1F-2a. Local Need for DV Projects.

Applicants must describe:

- 1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)

Member agencies calculate data by inputting information into comparable, protected data entry systems. These database systems assist with identifying special needs related to domestic violence, dating violence, sexual assault, and stalking.

1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing—using the list feature below.

Applicant Name	DUNS Number
Pulaski County Go	304171820

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1F-4. PH-RRH and Joint TH and PH-RRH Project

Applicant Capacity

DUNS Number:	304171820
Applicant Name:	Pulaski County Government
Rate of Housing Placement of DV Survivors-Percentage:	60.00%
Rate of Housing Retention of DV Survivors-Percentage:	70.00%

1F-4a. Rate of Housing Placement and Housing Retention.

Applicants must describe:

- 1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)

Member agencies calculate data by inputting information into comparable, protected data entry systems. These database systems assist with identifying special needs related to domestic violence, dating violence, sexual assault, and stalking.

1F-4b. DV Survivor Housing.

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing. (limit 2,000 characters)

Every survivor that enters a Domestic Violence shelter is given a housing assessment. CATCH will utilize the PHAs Housing Continuum in partnership with Domestic Violence member agencies part of CATCH for case management and supportive services to support individuals and families to address housing impediments created as a result of domestic violence situations. The CATCH PHAs will provide Rapid Rehousing assistance for the Domestic Violence Survivors. Once the Rapid Rehousing assistance for the participant has ended, the individual will then be offered Tenant Based Rental Assistance (TBRA) which is a 1-year subsidy with the possibility of a 1-year renewal. After receiving Tenant Based Rental Assistance, CATCH will strive to provide permanent housing for survivors and their families in the form of a Housing Choice Voucher subsidy, thus providing permanent housing.

1F-4c. DV Survivor Safety.

Applicants must describe how project applicant:

- 1. ensured the safety of DV survivors experiencing homelessness by:
- (a) training staff on safety planning:
- (b) adjusting intake space to better ensure a private conversation;
- (c) conducting separate interviews/intake with each member of a couple;

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- (d) working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance;
- (e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living spaces operated by the applicant;
- (f) keeping the location confidential for dedicated units and/or congregate living spaces set-aside solely for use by survivors; and
- 2. measured its ability to ensure the safety of DV survivors the project served.

(limit 2,000 characters)

Domestic Violence member agencies part of CATCH, staff and volunteers do their best to help participants and their children stay safe during their time in, and following Transitional Housing (TH). Their privacy and confidentiality will be thoroughly protected. Information the participant shares with staff will not be repeated or otherwise shared without their explicit permission. In order to protect the privacy and safety of all program participants and the legal obligations of the program, Member agencies ask that all participants follow the following guidelines: Confidentiality Policy, because of the nature of this work, it is essential that safety and confidentiality be a priority. Member agencies ask that all participants sign and uphold the TH Assistance Program Confidentiality Policy, that will be given to participants separately, which asks that they not disclose information about anyone participating in the program. Meeting with their advocate, in order for member agencies to provide the support that suits each participant as an individual, member agencies need to have a sense of how things are going, what is working and what isn't. For this reason, they ask that participants maintain regular contact with their advocate. Household composition, the funding for TH Assistance Program requires that only the participant and their dependents receive housing assistance through this program. Participants must inform program staff immediately if they want a nondependent (ex. roommate) to share their housing unit. Rental Assistance Agreement, the TH Assistance Program assists participants financially by paying a portion of their rent for up to 6 months. Member agencies ask that each participant sign a separate Rental Assistance Agreement that will be given to them. This agreement outlines what the TH Assistance Program is going to provide in terms of financial assistance and what portion the participant will be responsible for.

1F-4d. Trauma-Informed, Victim-Centered Approaches.

Applicants must describe:

- 1. project applicant's experience in utilizing trauma-informed, victimcentered approaches to meet needs of DV survivors; and
- 2. how, if funded, the project will utilize trauma-informed, victim-centered approaches to meet needs of DV survivors by:
- (a) prioritizing participant choice and rapid placement and stabilization in permanent housing consistent with participants' preferences;
- (b) establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials:
- (c) providing program participants access to information on trauma, e.g., training staff on providing program participant with information on trauma;

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(d) placing emphasis on the participant's strengths, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans include assessments of program participants strengths and works towards goals and aspirations;

(e) centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination;

(f) delivering opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and

(g) offering support for parenting, e.g., parenting classes, childcare.

(limit 4,000 characters)

CATCH has over 40 years of experience with assisting Domestic Violence Survivors. Domestic Violence member agencies have a variety of support and assistance available to participants. Assistance is offered to each participant on a voluntary basis, which means they can access as much or as little of the services as they would like. Assistance includes support for the participant and their children, housing options to choose from, safety planning and safety devices for your home, vocational assistance, referrals to counseling, rent subsides and other financial help; these expenses include transportation, childcare, and household furnishings, and a follow up service for a minimum of six months once they have exited the program. The most significant unmet need is for shelter and housing. Emergency shelter, transitional housing, and long term housing are critical in helping survivors permanently escape violence and access safety. The DV Bonus dollars will be focused on providing short term rental assistance for rapid re-housing with a situations. Once the Rapid Rehousing assistance for the participant has ended.

housing assistance period between three to six months. CATCH will utilize the PHAs Housing Continuum along with the domestic violence member agency's case management and support services to support individuals and families to address housing impediments created as a result of domestic violence the individual will then be offered Tenant Based Rental Assistance (TBRA) which is a one year subsidy with the possibility of a 1-year renewal. After receiving Tenant Based Rental Assistance, CATCH will strive to provide permanent housing for survivors and their families in the form of a Housing Choice Voucher subsidy, thus providing permanent housing. CATCH domestic violence agencies do not believe their purpose is to monitor

the participant's daily living routines, judge their personal decisions, or play referee between participants. However each participant is asked to be respectful and to follow guidelines in order to protect the privacy and safety of other program participants and the legal obligations of the program. Through service providers of CATCH, and through presentations at CATCH membership meetings, education regarding data usage, treatment, and best

practices are shared with all CATCH agencies and staff of those agencies. In order for each participants needs to be met and goals to be reached the participant will need to meet with their advocate. Meeting with the participants advocate will provide the support that suits them as an individual and they will also have a sense of how things are going, what is working and what isn't. Participants will need to maintain regular contact with their advocate. Within the first week of entering the program, the participant's advocate will work to set up a mutually agreed upon schedule for keeping in touch. These meetings may be monthly, but can be as often as needed and may be in person or over the phone as agreed upon. The check-in meetings can take place anywhere the participant and advocate both feel safe and comfortable - the office, a coffee shop, the grocery store, etc.

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CATCH gives participants the opportunity to attend classes at the University of Arkansas Cooperative Extension and will work with this agency to provide educational programming classes such as career and life development to skills. The following classes will be offered: Food and Nutrition, Health and Wellness, Marriage, Parenting, and Family Life, and Family and Consumer Economics

1F-4e. Meeting Service Needs of DV Survivors.

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- Child Custody
- Legal Services
- Criminal History
- Bad Credit History
- Education
- Job Training
- Employment
- Physical/Mental Healthcare
- Drug and Alcohol Treatment
- Childcare

(limit 2,000 characters)

CATCH Domestic Violence member agencies will provide a variety of resources and support depending on each survivor's situation and goals. Domestic Violence member agencies children's program is available to support and assist participants children through changes. Staff can meet with the participant and their children to determine what the child's needs are and how they can help. Staff can also assist with any questions or concerns participants have about parenting.

CATCH Domestic Violence member agencies will work with the Goodwill's Excel Center to assist participants that do not have a high school diploma with obtaining one. The Excel Center provides adults the opportunity and support to earn a high school diploma while developing career paths that offer greater employment and growth opportunities. CATCH Domestic Violence member agencies will also work other member agencies part of CATCH in job training and assistance with finding a job for participants. CATCH member agencies have skilled employment coaches, employer partners, and employment and training resources. Member agencies offer assistance with job skills, resume writing/review, job search assistance, record sealing clinic, dress to impress events, professional clothing closet, CDL training, forklift training and vocational. CATCH gives participants the opportunity to attend classes at the University of Arkansas Cooperative Extension and will work with this agency to provide educational programming classes such as career and life development to skills. Four class categories will be offered and each category has a list of classes offered to prepare the participant to be self-sufficient. The four categories are Food and Nutrition, Health and Wellness, Marriage, Parenting, and Family Life, and Family and Consumer Economics.

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2A. Homeless Management Information System (HMIS) Implementation

Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2A-1. HMIS Vendor Identification. WellSky

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	476	139	171	50.74%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	238	50	154	81.91%
Rapid Re-Housing (RRH) beds	162	0	162	100.00%
Permanent Supportive Housing (PSH) beds	964	0	551	57.16%
Other Permanent Housing (OPH) beds	0	0	0	

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

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1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and 2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent. (limit 2,000 characters)

The CoC has an emergency shelter that has not chosen to participate in the CoC or in HMIS. This shelter does not receive any federal grant funding and is a faith-based institution. It has been a goal of the lead Agency and of the CoC to have this program participate in the HMIS program, and both have continuously offered to convert this agency to HMIS. This year, progress has been made to resolve this situation, as well as, other important cooperative measures. There are also three transitional housing programs which do not participate in HMIS. The HUD/VASH Program does not participate in HMIS, but a positive change may be coming there. The HMIS lead Agency will work closely with all potential new clients, with the goal of bringing all of these agencies into the HMIS Program. For the past year, the CoC has held joint meetings with other organizations and coalitions that deal with homelessness. This combined effort has strengthened relationships with these organizations and their membership. This will open new possibilities for increasing the number of agencies which utilize the HMIS system. In addition, the statewide lead agency has received notice that it has been approved for funding under the HUD HMIS NOFA for enhancement and improvement of the HMIS system. A primary project of this funding is to bring those organizations not currently using HMIS into the system. This project is expected to begin in September, 2019.

*2A-3. Longitudinal System Analysis (LSA) Submission.

Applicants must indicate whether the CoC Yes submitted its LSA data to HUD in HDX 2.0.

*2A-4. HIC HDX Submission Date.

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX).

(mm/dd/yyyy)

04/25/2019

09/25/2019

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2B-1. PIT Count Date. 01/24/2019 Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data-HDX Submission Date. 04/25/2019
Applicants must enter the date the CoC
submitted its PIT count data in HDX
(mm/dd/yyyy).

2B-3. Sheltered PIT Count-Change in Implementation.

Applicants must describe:

- 1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's sheltered PIT count results; or 3. state "Not Applicable" if there were no changes. (limit 2,000 characters)

There were no changes in the PIT Count methodology from 2018 to 2019. The CoC has for many years had a well-organized PIT count effort which includes many volunteers, including volunteers from the local HUD field office. The CoC has continued to refine it's CoC approach with only minor changes from year to year, such as adding a new CoC-specific question to the PIT form.

*2B-4. Sheltered PIT Count-Changes Due to Presidentially-declared Disaster.

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Applicants must select whether the CoC No added or removed emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC's 2019 sheltered PIT count.

2B-5. Unsheltered PIT Count-Changes in Implementation.

Applicants must describe:

- 1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's unsheltered PIT count results; or 3. state "Not Applicable" if there were no changes. (limit 2,000 characters)

Not Applicable

*2B-6. PIT Count-Identifying Youth Experiencing Homelessness.

Applicants must:

Indicate whether the CoC implemented Yes specific measures to identify youth experiencing homelessness in their 2019 PIT count.

2B-6a. PIT Count-Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

- 1. plan the 2019 PIT count;
- 2. select locations where youth experiencing homelessness are most likely to be identified; and
- 3. involve youth in counting during the 2019 PIT count. (limit 2,000 characters)

All shelters, transitional housing, PSH, and other agencies that serve families in children counted the children being served when the PIT was conducted. As noted below, we worked to increase and improve communication to all agencies, especially those serving the chronically homeless and families with children experiencing homelessness. At this time, we do not have the resources or capacity to involve the youth themselves in the counting process.

2B-7. PIT Count-Improvements to Implementation.

Applicants must describe the CoC's actions implemented in its 2019 PIT

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count to better count:

- 1. individuals and families experiencing chronic homelessness;
- 2. families with children experiencing homelessness; and
- 3. Veterans experiencing homelessness. (limit 2,000 characters)

During the 2019 PIT count, CATCH partnered with a volunteer organization, Vanguard, to increase outreach to homeless persons living in the downtown Little Rock area. Through this partnership, CATCH was able to conduct a more thorough search of homeless individuals in the area. Additionally, increased communication and participation from outlying areas and counties also helped improve the count numbers. This increased communication included both individuals and families experiencing chronic homelessness as well as families with children experiencing homelessness.

Members of the CATCH Board of Directors are active participants of the Mayor's Challenge to end homelessness among Veterans in the City of Little Rock. For approximately two years, this task force met to develop strategies to meet the federal benchmarks to declare "functional zero" status. On December 12, 2018, the Mayor of the City of Little received notification from the United States Interagency Council on Homelessness that the city had effectively ended homelessness among Veterans. This was a major accomplishment, and the Mayor's Task Force continues to monitor processes to ensure that Veteran experiencing homelessness are expeditiously linked to rapid rehousing services.

3A. Continuum of Care (CoC) System Performance

Instructions

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*3A-1. First Time Homeless as Reported in HDX.

Applicants must:

Report the Number of First Time Homeless as Reported in HDX.

1,283

3A-1a. First Time Homeless Risk Factors.

- describe the process the CoC developed to identify risk factors the
 uses to identify persons becoming homeless for the first time;
 describe the CoC's strategy to address individuals and families at risk
- describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)
- (1) Based on changes in the PIT count and intake data reported by both CoC funded programs and ESG programs in our community, CATCH has determined that the major risk factors for becoming homeless are lack of access to family-supporting jobs and a lack of access to affordable housing. (2) Our strategy is to continue to grow CATCH into a CoC better equipped to catch families before they ever become homeless, referring them to local career service and housing agencies as well as privately-funded homelessness prevention programs in our community. (3) The CATCH board of directors is responsible for developing a strategy on this point and for collaborating with ESG homelessness-prevention programs.

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*3A-2. Length of Time Homeless as Reported in HDX.

Applicants must:

Report Average Length of Time Individuals and Persons in Families Remained Homeless 72 as Reported in HDX.

3A-2a. Strategy to Reduce Length of Time Homeless.

Applicants must:

- 1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
- 2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless. (limit 2,000 characters)
- CATCH is committed to reviewing system-wide performance measures at least quarterly in the coming year in order to monitor the average length of stay and to develop strategies for reducing the average length of stay at those organizations not making progress on this performance measure. (2) The average length of stay for homeless families in our CoC is relatively brief and we make every effort to move homeless families and individuals out of homelessness from the first day they are enrolled in our coordinated entry system. We have successfully worked with our local housing agencies to establish a homeless preference and we now take a two-pronged approach to finding affordable and/or supportive housing for those most in need: First, we are coaching new and existing programs to apply for CoC and ESG funding to grow and strengthen housing resources in the CoC and, second, member agencies are working with local landlords to find safe, affordable, sustainable housing for those who are able to work and move out of homelessness, directly into private housing. (3) The CATCH board of directors and the Coordinated Entry committee work to reduce the length of time individuals and families remain homeless in Central Arkansas.

*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

	Percentage	\neg
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	489	%
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	969	%

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3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:

- 1. describe the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 2. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 3. describe the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
- 4. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(limit 2,000 characters)

(1) We are working to recruit new agencies to join the CoC, apply for funding through the CoC and/or ESG and we are working with landlords to discover new options for homeless and individual families. We are committed to coming together as a CoC to find innovative ways to increase the rate at which individuals and families move into permanent housing. For example with partner PHAs, once the Rapid Re-housing assistance for participants has ended, the individual will then be offered Tenant Based Rental Assistance (TBRA) which is a one year subsidy with the possibility of an annual renewal. Once the participant is on TBRA they will then be prioritized to receive a permanent HCV housing subsidy from one of the PHAs. The CoC is actively seeking more permanent housing funding opportunities that will assist individuals and families. (2) The CATCH board is responsible for oversight of this. (3) We are proud of this rate and our resources are focused on moving more people into permanent housing. (4) The CATCH board is responsible for oversight.

*3A-4. Returns to Homelessness as Reported in HDX.

Applicants must:

	Percentage	
Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	8%	
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	17%	

3A-4a. Returns to Homelessness-CoC Strategy to Reduce Rate.

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- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
- 2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)
- (1) We are working to grow a more sophisticated analysis of this data so that we can identify individuals and families at great risk of returning to homelessness. We identify individuals and persons in families who return to homelessness through strong partnerships within the CoC, as well as, community agencies who serve our population. We believe that those individuals who participate in supportive services are most likely to be successful. (2) We hope to reduce this number to 0%, but we intend to put more resources into the more serious issue for our CoC, which is the increasing number of first-time homeless in our community. The CoC has member agencies that are focused on homelessness prevention for persons in families. Many partnerships have been developed within CoC member agencies and the largest hospital in our area to identify and reduce the rate of families entering homelessness and returns to homelessness. Persons in families who are identified through referrals or inquires are given access to several supportive services that include: childcare, education and training, workforce opportunities, case management, therapy, etc. (3) The CATCH board is responsible for oversight.

*3A-5. Cash Income Changes as Reported in HDX.

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	49%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	25%

3A-5a. Increasing Employment Income.

- 1. describe the CoC's strategy to increase employment income;
- 2. describe the CoC's strategy to increase access to employment;
- 3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
- 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment. (limit 2,000 characters)

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Applicant: Little Rock/Central Arkansas CoC **Project:** AR-500 CoC Registration FY 2019

(1) CoC agencies work together to coordinate job training and career-support services, to conduct outreach to employers (some member agencies have had very successful job fairs on their grounds, which were beneficial for both clients and employers), and many are pursuing new funding opportunities to support these efforts to grow sustainable programs to support employment. (2) CoC agencies are partnering with the Arkansas Department of Workforce Services, the Little Rock Workforce Development Board, and even directly with local employers, and has been successful in creating and continuing to develop a pipeline to employment for all homeless and near homeless adults seeking employment. (3) CoC agencies collaborate with job training providers for homeless adults to obtain professional certifications to advance career goals and increase cash income. (4) The CATCH board is responsible for leading the CoC in this arena.

3A-5b. Increasing Non-employment Cash Income.

Applicants must:

- 1. describe the CoC's strategy to increase non-employment cash income;
- 2. describe the CoC's strategy to increase access to non-employment cash sources;
- 3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.
- (1) The CoC and CoC member agencies work with local agencies and organizations that offer access to non-employment cash income to share information and resources with CoC members. CoC member agencies share information to homeless and near homeless adults how how to access these non-employment income sources, and invite local agencies also visit CoC agency sites to register individuals and families for services and benefits. (2) This strategy is in practice with the mentioned visits to member agency's sites to register individuals and families to these sources. (3) The CATCH board is responsible for oversight of the CoC's strategy to increase non-employment income.

3A-5c. Increasing Employment. Attachment Required.

Applicants must describe how the CoC:

- 1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and
- 2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being. (limit 2,000 characters)
- (1) The CoC and CoC member agencies maintain partnerships with private employers and private employment organizations to support employment opportunities for homeless and near-homeless individuals, and have conducted job fairs on site at CoC member agencies, outreach to local employers, and partnerships with staffing agencies and work experience or job training

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> organizations. CoC member agencies also maintain established partnerships with our local workforce development board and state workforce agencies. (2) The CoC and CoC member agencies work closely with public and private organizations to provide meaningful, education and training, on-the-job training, as well as other employment opportunities for all individuals served by the CoC, including residents of permanent supportive housing. CoC member agencies partner with a number of organizations that provide education and job training opportunities that increase access to meaningful employment and increased employment income, supporting the recovery and well-being of individuals served by the CoC.

3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	
5. The CoC works with organizations to create volunteer opportunities for program participants.	
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	
7. Provider organizations within the CoC have incentives for employment.	
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	

3A-6. System Performance Measures 05/29/2019 Data-HDX Submission Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

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3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	X
2. Number of previous homeless episodes	X
3. Unsheltered homelessness	X
4. Criminal History	X
5. Bad credit or rental history	X
6. Head of Household with Mental/Physical Disability	X

3B-1a. Rapid Rehousing of Families with Children.

- 1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
- 2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once

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assistance ends; and

3. provide the organization name or position title responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of them becoming homeless. (limit 2,000 characters)

(1) Our strategy is to mandate that all families with children be referred to a rapid rehousing program upon intake into the coordinated entry system. We also seek to recruit new agencies and current agencies who are interested in expansion or change to pursue rapid rehousing funding opportunities so that our CoC might have the resources we need to rapidly rehouse all families with children within 30 days of becoming homeless. We also seek to increase collaboration and communication across our CoC by conducting outreach to new organizations and those outside of the metro area, but within the CoC, who are not yet active participants. (2) Our housing agencies and rapid rehousing programs partner closely with agencies that provide supportive services, ensuring that homeless families have easy access to the services they need, such as homelessness prevention case management, employment-supporting resources, or access to non-employment resources and benefits, to ensure that housed families can remain housed and avoid any return to homelessness. CoC agencies use private and non-HUD governmental grants to provide transportation support, case management, job training, subsidized employment opportunities, financial literacy, reentry services, and recovery services to help those emerging from homeless keep from ever coming back into the shelter system. (3) The CATCH board and membership committee are responsible for these goals.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or - Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	

3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

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Applicants must indicate whether the CoC's strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC's current strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	Х
2. Number of Previous Homeless Episodes	Х
3. Unsheltered Homelessness	Х
4. Criminal History	
5. Bad Credit or Rental History	

3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

- 1. all youth experiencing homelessness, including creating new youthfocused projects or modifying current projects to be more youth-specific or youth-inclusive; and
- 2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive. (limit 3,000 characters)

CATCH has an MOU with a local member agency that supports youth experiencing homelessness through outreach and transitional supports for a wide range of homeless youth, including vulnerable sub-populations such as LGBTQI youth, youth victims of trafficking and abuse, unsheltered youth, youth with criminal histories, youth aging out of foster care and pregnant and parenting youth. The agency operates a 24/7 crisis line, which is accessible for

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Project: AR-500 CoC Registration FY 2019

the continuum, specifically for homeless and runaway youth in need of shelter and immediate supports. Additionally, the agency provides transitional housing for homeless youth through youth-specific programming including supportive housing, life skills, case management, and mentorship. The CoC refers youth in need of support to this agency and applicable agencies in the continuum for emergency and transitional housing. The agency is an active CoC participant and is working to develop training curriculum for educating current adult shelters based on Child and Youth Care principles, to provide more trauma-informed, age-appropriate supports for homeless youth being supported through adult services. CATCH is committed to promoting opportunities to expand funding opportunities and collaboration with youth-serving agencies as well as encourage its members to engage in training to provide more youth-inclusive supports.

3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

Applicants must:

- 1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
- 2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
- 3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)

CATCH has a MOU with a local member agency which supports youth experiencing homelessness through outreach and transitional supports. The agency enters regularly enters data into HMIS regarding services provided. Internally, the agency utilizes the TAY-SPDAT as part of initial intake assessments and service prioritization. Additionally, our PIT count serves as a major piece of evidence for the current state of youth homelessness in Central Arkansas and assist CATCH in developing our priorities. We know that 2019 PIT Count results identified 56 youth experiencing homelessness, with 45% of those youth living unsheltered. CATCH is working with HUD representatives to strengthen the Coordinated Entry system to better streamline and document services provided to individuals, including youth, experiencing homelessness. This will serve to better meet the needs of youth experiencing homelessness as well as better assess the effectiveness of efforts.

3B-1e. Collaboration-Education Services.

Applicants must describe:

- 1. the formal partnerships with:
 - a. youth education providers;
 - b. McKinney-Vento LEA or SEA; and
 - c. school districts; and
- 2. how the CoC collaborates with:
 - a. youth education providers;

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b. McKinney-Vento Local LEA or SEA; and c. school districts. (limit 2,000 characters)

CATCH works closely with the local school districts and in recent years has had school district representatives serve on the board and on committees. Local McKinney-Vento representatives have conducted training for our membership in McKinney-Vento implementation and compliance. Various member agencies also work closely with the Arkansas Board of Education, which creates a pipeline to programs such as 21st Century Community Learning Centers, which can provide educational support for youth experiencing homelessness and their families.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

CATCH and its members collaborate with local school districts, schools, and the state board of education through a variety of partnerships, formal MOUs, and grants. An administrator from the Little Rock School District has served on the CATCH board, ensuring that agencies are well informed and fostering close collaboration around homeless families with children in Central Arkansas. All CATCH agencies are required to adhere to federal standards and to proactively advocate for homeless children in their programs to get enrolled in school, remain in their school of origin, engage with the school system to get transportation, engage with the district to ensure each child has the supplies they need to be successful, ensuring that these rights and others are respected.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	No	No
Head Start	No	No
Early Head Start	No	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	No	No
Public Pre-K	No	No
Birth to 3 years	No	No
Tribal Home Visting Program	No	No

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Other: (limit 50 characters)		
Little Rock School District	No	Yes

3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC Yes uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

3B-2a. VA Coordination-Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC Yes has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.

3B-3. Racial Disparity Assessment. Attachment Required.

Applicants must:

- 1. select all that apply to indicate the findings from the CoC's Racial Disparity Assessment; or
- 2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.	
2. People of different races or ethnicities are less likely to receive homeless assistance.	
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	
7. The CoC did not conduct a racial disparity assessment.	X

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4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

4A-1. Healthcare-Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	No
Other: (limit 50 characters)		

4A-1a. Mainstream Benefits.

Applicants must:

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in

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health insurance;

4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and

5. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy for mainstream benefits. (limit 2,000 characters)

There have been improvements in coordination and integration with mainstream resources as a whole, as well as, in all of our member agencies. CATCH works closely with Arkansas Department of Human Services, which administers Arkansas' ESG program and most state-funded mainstream benefits. All agencies receive updates directly from DHS regarding changes to mainstream resources. Membership meetings allows agencies to communicate about available benefits, gives opportunities to access streamlined application processes and meet with representatives from Social Security, DHS/SNAP and the Arkansas Department of Workforce Services, AR Rehabilitation Services. This allows member agencies to be supported by each program to tailor their methods to the particular strengths, challenges, and needs of their respective clientele. Each agency provides appropriate tools to the targeted populations to navigate the mainstream systems. CATCH SOAR trained personnel provide outreach to all homeless populations served. Member agencies address the specific needs of youth aging out of foster care and homeless. There is a member agency in the CoC that is a SNAP E&T site and has onsite enrollment for TEA and other mainstream programs to provide easy access with minimal barriers. CATCH partners with the CARE Coalition providing services to those individuals being reintroduced into society after incarceration. This site is open to the public and all CoC agencies' clients have access to this service. As new agencies are formed, a benefit enrollment center for Pulaski County enter the area. Partnerships are quickly formed to provide these services to the homeless populations. The CATCH board of directors is responsible for oversight.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	

4A-3. Street Outreach.

Applicants must:

1. describe the CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged:

2. state whether the CoC's Street Outreach covers 100 percent of the

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CoC's geographic area;

3. describe how often the CoC conducts street outreach; and

4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)

Street outreach is challenging because people being approached are not obliged to talk with or otherwise engage workers, in the way they might have to within the walls of an agency. Outreach agencies indicate that a 'stages of change' approach to conducting outreach is more effective, since the intervention can be tied to a person's accepted willingness to move forward with their lives. It has been reported that many people will avoid going to mainstream shelters and day programs for good reasons – they are afraid, they have pets (for company and safety), and staying in shelters may mean disrupting important and close relationships they see as vital to surviving on the streets.

CATCH service providers are teaming up with a variety of other nontraditional partners, such as law enforcement, jails, prisons, hospitals, and other health care providers, to identify and target individuals who may be experiencing or at risk of homelessness and to connect them with housing and services. Another strategy is for providers to partner and build relationships with insurance enrollment and outreach efforts associated with the Affordable Care Act.

HMIS or other data systems (veterans and domestic violence survivors) used by CATCH includes client centered data on all persons experiencing homelessness within Central Arkansas and is informed by various data sources. All outreach contacts should be recorded and permanent housing offers tracked and monitored on an ongoing basis. Having high quality and complete data at the person level allows for our community to better monitor progress and hold HMIS users accountable to identifying and quickly helping every individual experiencing homelessness. COC member agencies are trained and utilize the coordinated entry process.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	122	162	40

4A-5. Rehabilitation/Construction Costs-New No Projects.

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting \$200,000 or more in funding for housing rehabilitation or new construction.

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4A-6. Projects Serving Homeless under Other No Federal Statutes.

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.

4B. Attachments

Instructions:

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site: https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource

Document Type	Required?	Document Description	Date Attached
_FY 2019 CoC Competition Report (HDX Report)	Yes	AR 500 HDX Compet	08/17/2019
1C-4.PHA Administration Plan–Moving On Multifamily Assisted Housing Owners' Preference.	No		
1C-4. PHA Administrative Plan Homeless Preference.	No	PHA Administrativ	09/19/2019
1C-7. Centralized or Coordinated Assessment System.	Yes	CATCH Coordinated	09/19/2019
1E-1.Public Posting–15-Day Notification Outside e- snaps–Projects Accepted.	Yes	Public Posting	09/19/2019
1E-1. Public Posting–15-Day Notification Outside e- snaps–Projects Rejected or Reduced.	Yes	Notification Outs	09/19/2019
1E-1.Public Posting–30-Day Local Competition Deadline.	Yes	Public Posting Lo	09/19/2019
1E-1. Public Posting–Local Competition Announcement.	Yes	Public Posting Lo	09/19/2019
1E-4.Public Posting–CoC- Approved Consolidated Application	Yes		
3A. Written Agreement with Local Education or Training Organization.	No	Education and Tra	09/23/2019
3A. Written Agreement with State or Local Workforce Development Board.	No		
3B-3. Summary of Racial Disparity Assessment.	Yes	Racial Disparity	09/23/2019
4A-7a. Project List-Homeless under Other Federal Statutes.	No		
Other	No		
Other	No		

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Other	No	

Attachment Details

Document Description: AR 500 HDX Competition Report 2019

Attachment Details

Document Description:

Attachment Details

Document Description: PHA Administrative Plan Homeless Preference

Attachment Details

Document Description: CATCH Coordinated Entry Policy

Attachment Details

Document Description: Public Posting - 15 Day Notification Outside e-

snaps - Projects Accepted

Attachment Details

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Document Description: Notification Outside e-snaps Projects Rejected or

Reduced

Attachment Details

Document Description: Public Posting Local Competition Deadline

Attachment Details

Document Description: Public Posting Local Competition Announcement

Attachment Details

Document Description:

Attachment Details

Document Description: Education and Training Agreement

Attachment Details

Document Description:

Attachment Details

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Document Description: Racial Disparity Assessment

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. Identification	09/13/2019
1B. Engagement	09/24/2019
1C. Coordination	09/23/2019
1D. Discharge Planning	No Input Required
1E. Local CoC Competition	09/13/2019
1F. DV Bonus	09/24/2019
2A. HMIS Implementation	09/23/2019
2B. PIT Count	09/13/2019
3A. System Performance	09/18/2019
3B. Performance and Strategic Planning	09/13/2019
4A. Mainstream Benefits and Additional Policies	09/19/2019
4B. Attachments	Please Complete

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FY2019 CoC Application

Submission Summary

No Input Required

PIT Count Data for AR-500 - Little Rock/Central Arkansas CoC

Total Population PIT Count Data

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count	808	1006	1081	1066
Emergency Shelter Total	288	316	335	292
Safe Haven Total	0	0	0	0
Transitional Housing Total	181	140	196	201
Total Sheltered Count	469	456	531	493
Total Unsheltered Count	339	550	550	573

Chronically Homeless PIT Counts

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	208	226	232	296
Sheltered Count of Chronically Homeless Persons	66	76	82	76
Unsheltered Count of Chronically Homeless Persons	142	150	150	220

PIT Count Data for AR-500 - Little Rock/Central Arkansas CoC

Homeless Households with Children PIT Counts

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	22	40	47	50
Sheltered Count of Homeless Households with Children	20	28	35	44
Unsheltered Count of Homeless Households with Children	2	12	12	6

Homeless Veteran PIT Counts

	2011	2016	2017	2018	2019
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	303	121	121	124	135
Sheltered Count of Homeless Veterans	193	84	67	70	79
Unsheltered Count of Homeless Veterans	110	37	54	54	56

HIC Data for AR-500 - Little Rock/Central Arkansas CoC

HMIS Bed Coverage Rate

Project Type	Total Beds in 2019 HIC	Total Beds in 2019 HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) Beds	476	139	171	50.74%
Safe Haven (SH) Beds	0	0	0	NA
Transitional Housing (TH) Beds	238	50	154	81.91%
Rapid Re-Housing (RRH) Beds	162	0	162	100.00%
Permanent Supportive Housing (PSH) Beds	964	0	551	57.16%
Other Permanent Housing (OPH) Beds	0	0	0	NA
Total Beds	1,840	189	1038	62.87%

HIC Data for AR-500 - Little Rock/Central Arkansas CoC

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2016 HIC	2017 HIC	2018 HIC	2019 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	136	73	0	0

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2016 HIC	2017 HIC	2018 HIC	2019 HIC
RRH units available to serve families on the HIC	6	6	12	15

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2016 HIC	2017 HIC	2018 HIC	2019 HIC
RRH beds available to serve all populations on the HIC	107	68	122	162

FY2018 - Performance Measurement Module (Sys PM)

Summary Report for AR-500 - Little Rock/Central Arkansas CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Univ (Pers			Average LOT Homeless (bed nights) Median LOT Homeless (bed nights)				
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	1184	1123	44	48	4	28	27	-1
1.2 Persons in ES, SH, and TH	1545	1427	71	72	1	35	32	-3

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

FY2018 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1410	1116	122	156	34	46	41	-5
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1710	1413	158	175	17	61	53	-8

FY2018 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing	Homelessr	rns to less in Less Months	Homelessr	rns to ness from 6 Months	Homeless	rns to sness from I Months		of Returns Years
	Destination (2 Years Prior)	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	0	0		0		0		0	
Exit was from ES	402	36	9%	23	6%	15	4%	74	18%
Exit was from TH	159	10	6%	3	2%	14	9%	27	17%
Exit was from SH	0	0		0		0		0	
Exit was from PH	137	9	7%	4	3%	4	3%	17	12%
TOTAL Returns to Homelessness	698	55	8%	30	4%	33	5%	118	17%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1006	1081	75
Emergency Shelter Total	316	335	19
Safe Haven Total	0	0	0
Transitional Housing Total	140	196	56
Total Sheltered Count	456	531	75
Unsheltered Count	550	550	0

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	1545	1459	-86
Emergency Shelter Total	1184	1121	-63
Safe Haven Total	0	0	0
Transitional Housing Total	562	462	-100

FY2018 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	321	236	-85
Number of adults with increased earned income	5	8	3
Percentage of adults who increased earned income	2%	3%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	321	236	-85
Number of adults with increased non-employment cash income	25	14	-11
Percentage of adults who increased non-employment cash income	8%	6%	-2%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	321	236	-85
Number of adults with increased total income	29	20	-9
Percentage of adults who increased total income	9%	8%	-1%

FY2018 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	124	134	10
Number of adults who exited with increased earned income	65	66	1
Percentage of adults who increased earned income	52%	49%	-3%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	124	134	10
Number of adults who exited with increased non-employment cash income	18	34	16
Percentage of adults who increased non-employment cash income	15%	25%	10%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	124	134	10
Number of adults who exited with increased total income	81	95	14
Percentage of adults who increased total income	65%	71%	6%

FY2018 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1407	1332	-75
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	240	218	-22
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1167	1114	-53

Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1717	1562	-155
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	322	279	-43
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1395	1283	-112

FY2018 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	0	149	149
Of persons above, those who exited to temporary & some institutional destinations	0	76	76
Of the persons above, those who exited to permanent housing destinations	0	6	6
% Successful exits		55%	

Metric 7b.1 – Change in exits to permanent housing destinations

FY2018 - Performance Measurement Module (Sys PM)

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1573	1281	-292
Of the persons above, those who exited to permanent housing destinations	784	614	-170
% Successful exits	50%	48%	-2%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	622	560	-62
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	604	539	-65
% Successful exits/retention	97%	96%	-1%

FY2018 - SysPM Data Quality

AR-500 - Little Rock/Central Arkansas CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

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FY2018 - SysPM Data Quality

		All E	S, SH			All	тн			All PSI	н, орн			All I	RRH		All	Street	Outrea	ich
	2014- 2015	2015- 2016	2016- 2017	2017- 2018																
1. Number of non- DV Beds on HIC	348	338	370	335	301	228	163	229	877	960	954	901	50	107	68	122				
2. Number of HMIS Beds	167	186	218	171	242	194	107	129	577	577	575	503	50	107	68	122				
3. HMIS Participation Rate from HIC (%)	47.99	55.03	58.92	51.04	80.40	85.09	65.64	56.33	65.79	60.10	60.27	55.83	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1465	1089	1184	1190	617	627	554	496	638	617	658	643	411	313	311	548			0	0
5. Total Leavers (HMIS)	1365	968	1059	1059	480	500	448	412	60	58	34	100	327	247	205	376			0	0
6. Destination of Don't Know, Refused, or Missing (HMIS)	470	336	326	392	194	211	215	169	10	3	0	2	20	40	9	86			0	0
7. Destination Error Rate (%)	34.43	34.71	30.78	37.02	40.42	42.20	47.99	41.02	16.67	5.17	0.00	2.00	6.12	16.19	4.39	22.87				

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Submission and Count Dates for AR-500 - Little Rock/Central Arkansas CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2019 PIT Count	1/24/2019	

Report Submission Date in HDX

	Submitted On	Met Deadline
2019 PIT Count Submittal Date	4/25/2019	Yes
2019 HIC Count Submittal Date	4/25/2019	Yes
2018 System PM Submittal Date	5/29/2019	Yes

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ESTABLISHING PREFERENCES AND MAINTAINING THE WAITINGING LIST [24 CFR Part 5, Subpart D; §982.54(d)(1); 982.204, 982.205, 982.206]

Homeless preference

Homeless preference – a preference restricted for individuals or families experiencing homelessness who are referred by a partnering homeless organization and is restricted to referral by an approved agency and/or on PCHA ESG program. PCHA limits the number of vouchers eligible for a homeless preference based on availability. If PCHA receives HUD or other private or government funds targeted for homeless families, PCHA may leave the waiting list open only for the population qualified for the homeless preference.

Agency Referral Application Procedure

Public & Indian Housing (PIH) defines Homeless - HUD PIH 2013-15 (HA) as follows: "An individual or family who lacks a fixed, regular, and adequate night time residence, meaning:

- 1) An individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground; or
- 2) An individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low-income individuals); or
- 3) An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution;

Additionally, any individual or family who:

4) Is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member, including a child, that has either taken place within the individual's or family's primary nighttime residence

or has made the individual or family afraid to return to their primary nighttime residence; and

- 5) Has no other residence; and
- 6) Lacks the resources or support networks, e.g., family, friends, and faith-based or other social networks, to obtain other permanent housing." PIH Notice 2013-15 (HA).

Final Verification of Preferences [24 CFR 982.207]

PCHA defines homeless consistent with federal law. At the time the applicant is selected from the waiting list, PCHA will verify relevant information to determine if the applicant meets the eligibility preference.

Preference Denial [24 CFR 982.207]

If the preference is denied, the applicant is given specific reasons in writing for the denial and advise the applicant of the informal review process. (See Complaints and Appeals Chapter). Applicants who forego the informal review are placed on the waiting list by date and time as stated in the policy. An applicant who has a successful review receives the preference. An applicant with an unsuccessful outcome is still placed on the waiting list as stated in the policy. PCHA will remove any applicant from the waiting list for falsifying documents, statements and/or other information.

A. INCOME TARGETING

Unless PCHA is granted a percentage waiver from HUD, PCHA follows HUD's income targeting regulations. The policy targets at least 75% of all new annual admissions for a family who is at or below the Extremely Low Income (ELI) limit. ELI is defined as 30% of the area medium income. Consistent with the target goal, PCHA policy is to admit families, regardless of preference, who are eligible under the Extremely Low Income (ELI) guidelines. Upon final determination and verification of income renders an applicant ineligible for ELI preference, the applicant will lose the preference and be returned to the waiting list. ELI does not apply to a low income continuously assisted family per the 1937 Housing Act.

ELI also does not apply to PCHA if the agency is providing low or moderate income families who are entitled to preservation assistance under the tenant based housing as defined in the mortgage prepayment or opt-out program.

B. REMOVAL FROM WAITING LIST AND PURGING [24 CFR 982.204(c)]

In order to maintain current and accurate waiting list data, all applicants are mailed a written request to update information and renew their interest within 14 calendar days of mailing. Failure to timely respond will result in the applicant being removed from the waiting list.

If reasonable extenuating circumstances prohibited a family from responding timely, due to a family member's disability, the applicant may be reinstated provided he provides documentation from a medical provider verifying the delay. Upon verification, the family is restored to the former position on the waiting list.

A family will be removed from the waiting list, if the Postal Service returns the letter without a forwarding address or marked undeliverable.

C. <u>SPECIAL ADMISSIONS [24 CFR 982.54(d)(e), 982.203]</u>

If HUD designates special funding for certain family members, and they are eligible, they are placed on the regular waiting list. If the special funding becomes available, eligible families who meet the criteria are selected to determine if they still meet the targeted funding criteria. Families are selected based on the date and time in which they were placed on the waiting list without regard to preference. Applicants who are admitted under targeted funding who are not identified as a Special Admission are identified by codes in the automated system.

Chapter 3

APPLYING FOR ADMISSION

[24 CFR 982.204]

A. OVERVIEW OF THE APPLICATION TAKING PROCESS

Families who wish to apply for any one of MHA's programs must complete an on-line electronic pre-application form when the waiting list is open. Applications will be made available in an accessible format upon request from a person with a disability.

The application process will involve two phases. The first is the "initial" application for assistance (referred to as a pre-application). This first phase results in the family's placement on the waiting list.

The pre-application is electronically dated, time-stamped, and maintained until such time as it is needed for processing eligibility. The pre-application establishes the family's date and time of application and preference claimed for placement order on the waiting list.

The second phase is the "final determination of eligibility" (referred to as the full application). The full application takes place when the family reaches the top of the waiting list. At this time MHA ensures that verification of all HUD and MHA eligibility factors are current in order to determine the family's eligibility for the issuance of a voucher.

B. OPENING/CLOSING OF APPLICATION TAKING

[24 CFR 982.206, 982.54(d)(1)]

Opening the Waiting List

When MHA opens the waiting list, MHA will advertise through public notice, the availability and nature of housing assistance for income eligible families in newspapers, minority publications, other media entities, and by other suitable means.

Information provided in the notice will include:

- The dates, times, and the locations where families may apply.
- The program(s) for which applications will be taken.
- A brief description of the program(s).
- Limitations, if any, on who may apply.

- Closing date of the waiting list.
- MHA address and telephone number.
- Instructions for how to submit an application
- Information on eligibility requirements.
- The availability of local preferences.

When the waiting list is open:

• Any family asking to be placed on the waiting list for Section 8 rental assistance will be given the opportunity to complete an application.

Closing the Waiting List

MHA will announce the closing of the waiting list by public notice.

MHA may stop accepting applications if there are enough applicants to fill
anticipated openings for the next 12 months. The waiting list may not be closed if
it would have a discriminatory effect inconsistent with applicable civil rights laws.

C. "INITIAL" APPLICATION PROCEDURES [24 CFR 982.204(b)]

MHA will provide the pre-application form on-line electronically when the waiting list is open. Pre-applications will be made available in an accessible format upon request from a person with a disability

Translations will be provided for non-English speaking applicants by appropriate community agencies.

The purpose of the pre-application is to permit MHA to preliminarily assess family eligibility or ineligibility and to determine placement on the waiting list. The pre-application will contain at least the following information:

- Applicant name
- Date and time of application
- Qualification for any local preference
- Racial or ethnic designation of the head of household
- Annual (gross) family income

MHA will not:

- Accept duplicate applications, including applications from a segment of an applicant household.
- Place ineligible families on the waiting list.
- Conduct eligibility interviews during the opening period.
- Verify the information on the pre-application until the applicant has been selected for final eligibility determination.

Final eligibility will be determined when the full application process is completed and all information is verified.

D. APPLICANT STATUS WHILE ON WAITING LIST [CFR 982.204]

Applicants are required to inform MHA in writing of changes in address. Applicants are also required to respond to requests from MHA to update information on their application and to determine their interest in assistance. <u>Applicants who do not respond will be removed from the waiting list.</u>

If the family is determined to be ineligible based on the information provided in the preapplication, MHA will provide written notification to the family stating the reason(s) and informing them of their right to an informal review.

E. COMPLETION OF A FULL APPLICATION

The qualification for preference must exist at the time the preference is claimed and at the time of verification, because claim of a preference determines placement on the waiting list and the order of selection from the waiting list.

After the preference is verified, when MHA is ready to select applicants, applicants will be required to:

- Complete a full application
- Participate in an interview with MHA staff to review the information on the full application form.

MHA utilizes the full application interview to discuss the family's circumstances in greater detail, to clarify information which has been provided by the family, and to ensure that the information is complete. The interview is also used as a vehicle to meet the informational needs of the family by providing information about the application and verification process, as well as to advise the family of other MHA services or programs which may be available.

The head of household is required to attend the scheduled interview appointment. If an applicant fails to appear for a scheduled appointment, it is the applicant's responsibility to contact MHA within 10 days to schedule a second appointment. Failure to appear for the interview appointment without prior approval of MHA, failure to reschedule, or missing two scheduled appointment, will result in denial of the family's application unless the family can provide acceptable documentation within 10 days to MHA that an emergency circumstance beyond their control prevented them from meeting this requirement.

If an application is denied due to failure to attend the full application interview, the applicant will be notified in writing and offered an opportunity to request an informal review. (See "Complaints and Appeals "chapter.)

All adult members must sign the HUD Form 9886, Release of Information, the declarations and consents related to citizenship/immigration status and any other documents required by MHA. Applicants will be required to sign specific verification forms for information which is not covered by the HUD form 9886. Failure to do so will be cause for denial of the application for failure to provide necessary certifications and release as required by MHA.

Every adult household member must sign a consent form to release criminal conviction records and to allow MHA to receive records and use them in accordance with HUD regulations.

If MHA determines at or after the interview that additional information or document(s) are needed, MHA will request the document(s) or information in writing. The family will be given **10** days to supply the information.

ESTABLISHING PREFERENCES AND MAINTAINING THE WAITING LIST

[24 CFR Part 5, Subpart D; 982.54(d)(1); 982.204, 982.205, 982.206]

A. WAITING LIST [24 CFR 982.204]

MHA uses a single waiting list for admission to its Section 8 tenant-based assistance program.

Except for Special Admissions, applicants will be selected from MHA waiting list in accordance with policies and preferences and income targeting requirements defined in this Administrative Plan.

B. ORDER OF SELECTION [24 CFR 982.207(e)]

MHA will select applicants from the current waiting until it is exhausted, before selecting applicants from a new updated waiting list developed as a result of a new opening period.

Applicants will be ordered on the waiting list by separating the applicants into groups based on preferences and ranking applicants within each group by date and time of application. Applicants without a preference will be ordered by date and time of application, after applicants in preference groups.

Among applicants with equal preference status, the waiting list will be organized by date and time.

Applicants will be selected from the waiting list in order of preference claimed, date and time. Applicants claiming no preference will be selected in order of date and time after all applicants claiming a preference have been selected.

Change in Circumstances

When an applicant claims an additional preference or a preference previously claimed no longer applies, the applicant will be placed on the waiting list in the appropriate order determined by the change in preference.

C. LOCAL PREFERENCES [24 CFR 982.207]

MHA uses the following local preference:

 Working preference. Families whose Head of Household is a permanent full or part time employee or who are active participants in accredited educational and training programs designed to prepare the individual for the job market. This preference is automatically extended to elderly /disabled families or families whose head or spouse is receiving income based on their inability to work. <u>Homeless preference</u>: Individuals or families experiencing homelessness who are referred by a partnering homeless service organization.

This preference is restricted to families who have been referred by an approved agency. The number of families that qualify for a homeless preference is limited to 100 families and may vary based voucher availability. MHA may leave the waiting list open only for the population qualified for the homeless preference while keeping it closed for all other applicants. All referrals are subject to MHA's waiting list screening criteria. [PIH 2013-15 (HA)] {Agency Referral Application Procedure}

PIH Definition of Homeless:

An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:

- An individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground; or
- An individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low- income individuals); or
- An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution;

Additionally, any individual or family who:

- Is fleeing, or is attempting to flee, domestic violence, dating violence, sexual
 assault, stalking, or other dangerous or life-threatening conditions that
 relate to violence against the individual or a family member, including a
 child, that has either taken place within the individual's or family's primary
 nighttime residence or has made the individual or family afraid to return to
 their primary nighttime residence; and
- Has no other residence; and
- Lacks the resources or support networks, e.g., family, friends, and faith-based or other social networks, to obtain other permanent housing.

Final Verification of Preferences [24 CFR 982.207]

At the time the applicant is selected from the waiting list, MHA will obtain necessary verifications to determine whether the applicant is eligible for the preference.

Preference Denial [24 CFR 982.207]

If MHA denies a preference, MHA will notify the applicant in writing of the reasons why the preference was denied and offer the applicant an opportunity for an informal review (See Complaints and Appeals Chapter). If the preference denial is upheld as a result of the informal review, or the applicant does not request an informal review, the applicant will be placed on the waiting list without benefit of the preference.

If the applicant falsifies documents or makes false statements in order to qualify for any preference, they will be removed from the waiting list.

D. INCOME TARGETING

To meet HUD's income targeting objectives, at least 75% of all new admissions annually will have an income at or below the extremely low income limit which is 30% of the area medium income unless MHA obtains a percentage waiver from HUD.

MHA will admit families who qualify under the Extremely Low Income limit to meet the income targeting requirement, regardless of preference.

If the family's verified annual income, at final eligibility determination, does not fall under the Extremely Low Income limit and the family was selected for income targeting purposes before applicants with a higher preference, the family will be returned to the waiting list.

MHA income targeting requirement does not apply to low income families continuously assisted as provided for under the 1937 Housing Act.

MHA is also exempted from this requirement where MHA is providing assistance to low income or moderate income families entitled to preservation assistance under the tenant-based program as a result of a mortgage prepayment or opt-out.

E. REMOVAL FROM WAITING LIST AND PURGING [24 CFR 982.204(c)]

The Waiting List will be purged by a mailing to all applicants to ensure that the waiting list is current and accurate.

Any mailings to the applicant which require a response will state that failure to respond within 14 days will result in the applicant's name being dropped from the waiting list.

If the applicant did not respond to MHA request for information or updates because of a family member's disability, MHA will reinstate the applicant in the family's former position on the waiting list.

If a letter is returned by the Post Office without a forwarding address, the applicant will be removed without further notice, and the envelope and letter will be maintained in the file.

F. SPECIAL ADMISSIONS [24 CFR 982.54(d)(e), 982.203]

When HUD awards special funding for certain family types, families who qualify are placed on the regular waiting list. When a specific type of funding becomes available, the waiting list is searched for a family meeting the targeted funding criteria. Preferences are not used for special admissions. Families are selected based on the date and time in which they were placed on the waiting list.

Applicants who are admitted under targeted funding which are not identified as a Special Admission are identified by codes in the automated system. MHA administers the following "Targeted" Programs:

- VASH
- Family Unification Program
- VOA
- Section 8 Moderate Rehabilitation
- Arkansas Cares
- CATCH
- Goodwill
- Homeownership

Coordinated Entry Policy

Adopted by the CATCH Board of Directors on April 15, 2016

Purpose

The purpose of this document is to establish the framework for a system of Coordinated Entry for homeless-serving organizations within CATCH's service area, overseen by CATCH.

General Principles

CATCH's Coordinated Entry system is built around the following key principles:

- "No Wrong Door": CATCH's Coordinated Entry system is designed to facilitate quick access to the appropriate services regardless of where the person presents for services.
- Inclusive and people-centered: The Coordinated Entry system provides fair and equal access to, and meets the needs of, all homeless subpopulations, and further it gives participants choices in which services they access.
- Prioritizing: The Coordinated Entry system is intended to prioritize people with the greatest needs. At present, the Coordinated Entry system goes an extra step to prioritize access to services for three high-need groups that are also the subject of U.S. Department of Housing & Urban Development (HUD) policy priorities: Veterans, Homeless Families, and Chronically Homeless Individuals. Consistent with CATCH's larger efforts to end homelessness among these three high-need groups, the Coordinated Entry system is designed to optimize access to services for these two groups.
- **Housing-First:** Where possible the Coordinated Entry system will prioritize quick access to housing for participants.
- **Practical:** The Coordinated Entry system is intended to be useful to providers and relatively easy for them to use, which in turn will promote more widespread and consistent use of the Coordinated Entry system. The Coordinated Entry system should make *all* referrals easier by providing an easy way for providers to share basic information, while still optimizing referrals for certain high-vulnerability groups as discussed above. To facilitate this sharing of information, the Coordinated Entry system should collect client permission to share data.
- Safe: The Coordinated entry system treats confidential client data in a safe and secure way.

Features of Coordinated Entry System

The Coordinated Entry system used by CATCH member agencies and others will have the following features:

- Paper-based: For several reasons, a paper-based system is the best choice for CATCH at this
 time. A non-HMIS electronic database would introduce data privacy issues that would not be
 easy to fully overcome without significant investment. Use of HMIS as the platform for a
 Coordinated Entry system would solve these data privacy issues, but would exclude providers in
 the continuum that do not use HMIS, and would potentially add cost for providers that do use
 HMIS but need add additional user licenses to cover every staff member who conducts
 assessments.
 - In the future this policy may be revised to HMIS-based Coordinated Entry system may be the best choice. This would require substantial expansion of new providers into HMIS

Central Arkansas Team Care for the Homeless

system, ensuring that each provider has sufficient capacity to manage HMIS, and executing the necessary HMIS data-sharing agreements.

- Board oversight and active management: The CATCH Board will identify a committee to provide strong oversight and management to the Coordinated Entry system. At present this is an Ad-Hoc Committee that falls within the HMIS Committee, but in the future that may change at the Board's discretion without modifying this policy.
- Quality Improvement: The CATCH Board, through its designated committee, will have
 responsibility for periodic improvement of the design and implementation of the Coordinated
 Entry system. Feedback from both providers and participants should be collected and used to
 make improvements. The paper-based forms should contain clear contact information for
 people with questions or wishing to make suggestions, and should also contain a version
 number to ensure that providers are using the most up-to-date version.
- Required for funded agencies: While all homeless-serving organizations in CATCH's service area
 will be encouraged to participate in the Coordinated Entry system, it will be a requirement for
 programs receiving funding through the COC or ESG grant programs. Providers receiving funding
 from these programs will be required to maintain copies of all paper Coordinated Entry referral
 forms, subject to the same document retention policies that pertain to other client data, and
 subject to monitoring by the CATCH board.

From: Turner, Doris Williams < DTurner@littlerock.gov>

Date: Fri, Sep 13, 2019 at 1:09 PM

Subject: Fy2019 Continuum of Care Competition

To: Michelle Barnes < michellebarnes@ourhouseshelter.org >

Ms. Michelle Barnes

The purpose of this correspondence is to inform you that the Rank and Review Committee has accepted the following application submitted by your organization:

• Family Transitions

Doris Turner

Community Development Administrator
Department of Housing & Neighborhood Programs
500 W. Markham, Suite 120 West
Little Rock, AR 72201
dturner@littlerock.gov
Phone (501) 244-5420
Fax (501) 399-3461

From: Turner, Doris Williams [mailto: DTurner@littlerock.gov]

Sent: Friday, September 13, 2019 12:54 PM
To: 'bcdman@bcdinc.org'

Subject: FY2019 Continuum of Care Competition

Ms. Sandra Mitchell

The purpose of this correspondence is to inform you that the Rank and Review Committee has accepted the following application submitted by your organization:

Beyond Shelter

Doris Turner

Community Development Administrator
Department of Housing & Neighborhood Programs
500 W. Markham, Suite 120 West
Little Rock, AR 72201
dturner@littlerock.gov
Phone (501) 244-5420
Fax (501) 399-3461

From: Turner, Doris Williams [mailto: DTurner@littlerock.gov]

Sent: Friday, September 13, 2019 1:05 PM **To:** Ed Nilles < Ed. Nilles@Ircmhc.com >

Subject: FY2019 Continuum of Care Competition

Mr. Ed Nilles

The purpose of this correspondence is to inform you that the Rank and Review Committee has accepted the following applications submitted by your organization:

- Shelter plus Care #43
- Shelter plus Care #44
- STEP 2
- Portage House
- Outreach
- Joseph
- ARMIS

Doris Turner

Community Development Administrator
Department of Housing & Neighborhood Programs
500 W. Markham, Suite 120 West
Little Rock, AR 72201
dturner@littlerock.gov
Phone (501) 244-5420
Fax (501) 399-3461

From: "Turner, Doris Williams" < DTurner@littlerock.gov>

Date: September 13, 2019 at 1:23:13 PM CDT

To: 'Kimberly Simpson' < ksimpson@pulaskicounty.net >

Cc: 'Fredrick Love' < flove@pulaskicounty.net>

Subject: FY2019 Continuum of Care Competition

Mr. Fred Love

The purpose of this correspondence is to inform you that the Rank and Review Committee has accepted the following app

- Jericho
- Domestic Violence Housing (New)

Doris Turner

Community Development Administrator
Department of Housing & Neighborhood Programs
500 W. Markham, Suite 120 West
Little Rock, AR 72201
dturner@littlerock.gov
Phone (501) 244-5420
Fax (501) 399-3461

No projects were rejected or reduced



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2019 Review and Ranking process and Renewal/Expansion and New Project Rating Tools

Publications

Below you will find the Review and Ranking process. Renewal/Expansion Project Rating Tool and the New Project Tool. These will be used for the FY2019 Homeless Assistance Grant Competition. You may direct any questions about this process to Doris Turner @ 501-244-5420 or dturner@littlerock.gov.

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2019 Renewal Expansion Project Rating Tool



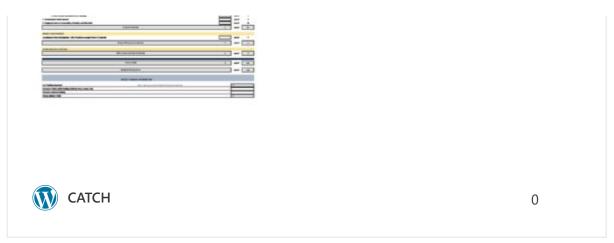


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2019 CATCH Board Nominees

About Us

Central Arkansas Team Care for the Homeless (CATCH) is a nonprofit member organization with a mission to provide a communitybased system for empowering the homeless and those at risk of homelessness to access housing and services that meet their needs. CATCH was founded in 1995 and has been active since that time.

Recent Posts

- 2019 Review and Ranking process and Renewal/Expansion and New Project Rating Tools
- > FY 2019 CoC Program Competition is Now Open
- Letter of Intent to Apply 2019 NOFA

> 2019 CATCH Board Nominees

Quick Contact

Your Name (required)

Your Email (required)

Subject

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Review and Ranking Committee Process

August 19, 2019

- 1. The Proposal Review and Ranking Committee is a three member committee chaired by a Board member who is appointed by the President with the responsibility of carrying out the review and ranking of proposals associated with the annual COC Homeless Assistance Grant application to the Department of Housing and Urban Development.
- 2. Technical assistance is provided by the chairperson to committee members to insure familiarity with the process prior to ranking of applications.
- 3. A timeline for applications to be submitted to the Review and Ranking Committee is established by the Reviewing and Ranking Committee, the Collaborative Application Workgroup and guidance from the NOFA. The timelines shall be consistent with the established internal timelines to insure the required application deadline is met.
- 4. All <u>renewal</u> applicants are required to submit a copy of the most recently approved or most recently submitted to HUD Annual Performance Report (APR), their application and an abstract (narrative), not more than two (2) pages, responsive to the Renewal/Expansion Project Rating Tool. Provide the amount and what year(s) of any recaptured funds within the last three (3) years. Organizations monitored in the last three (3) years by HUD are to submit monitoring letter(s); if findings, submit letter clearing findings. Certificates of Consistency should be requested from all municipalities and Judges in the catchment area.

All <u>new</u> applicants are required to submit their application and abstract (narrative) of their program of no more than two (2) pages. If recipient of any federal funds or private funding, provide most recently submitted performance report. No response is being requested for audit questions on new project scoring tool.

All project applications are due on or before August 26, 2019 by COB. Please email your documents to $\underline{twatson@cityofjacksonville.net}$, $\underline{mervin@nlr.ar.gov}$, \underline{and} $\underline{mspencergardner@littlerock.gov}$.

- 5. The panel individually reviews and scores the applications using the approved rating tool provided, along with the project abstracts and annual performance reports. Any HUD de-obligation of funding will be taken into consideration during the scoring process.
- 6. The HMIS application will be reviewed for soundness, however it will not be scored. The committee has determined to rank it as number 10.
- 7. A location, date and time for the committee to meet to finalize the ranking of projects is established. When ranking projects, priority consideration will be given to: 1) New PH, PSH



and RRH: 2) RRH and PH/PSH renewals; 3) TH addressing family homelessness; and 4) other renewals.

- 8. All applicant agencies will be notified in writing informing them if their application is accepted or rejected by September 13, 2019.
- 9. Information on final tabulations will be provided to the CoC Application workgroup. The ranking of projects and all scoring criteria will be publicized to the continuum of care membership. The Review and Ranking Committee will provide feedback to applicant agencies as deemed necessary and/or if requested.

Time Line

- August 26, 2019-Project applications are due to Rank & Review Committee by COB.
- August 27-September 12, 2019-Rank & Review Committee will review, score and rank applications
- **September 13, 2019**-Notifications will be sent regarding the acceptance and ranking of applications
- September 30, 2019 by 7:00pm (CST)-Final Deadline for submission of NOFA application

From: CATCH Program Coordinator < catcharkansas@gmail.com >

Date: Fri, Jul 19, 2019 at 3:09 PM

Subject: Notice of Intent

To: <michellebarnes@ourhouseshelter.org>



Good Afternoon,

The U.S. Department of Housing and Urban Development (HUD), Notice of Funding Availability (NOFA) has been released. We are sending this Notice of Intent reminder out if your agency intends to apply for funding for the 2019 grant cycle and have not done so yet. Please send a letter of intent to apply to info@catcharkansas.org, afterwards we will send information to you related to the application process, etc. Please note that this does not obligate your agency to apply for funds however a letter of intent has to be sent to CATCH in order for your agency to apply for funding.

If you have any questions about this process, please contact Doris Turner, CATCH Board Member, at 501-244-5420 or by email at dturner@littlerock.gov.

Thank you!

Michelle Spencer-Gardner
City of Little Rock
Housing and Neighborhood Programs Dept
CATCH Program Coordinator
500 W. Markham, 120W
Little Rock, AR 72201

mspencergardner@littlerock.gov

Office: <u>501-371-4439</u> Fax: <u>501-399-3461</u>

www.catcharkansas.org

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You are receiving this email because you are a member of or interested in the activities of the Central Arkansas Team Care for the Homeless.

Our mailing address is:

Central Arkansas Team Care for the Homeless 500 W. Markham, Room 120W Little Rock, AR 72201

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Memorandum of Agreement

between

Central Arkansas Team Care for the Homeless (CATCH) and Our House, Inc.

This agreement formalizes the existing partnership between and among CATCH, multiple member agencies of CATCH, and Our House. In this partnership:

- 1. Through its Career Center, Our House provides people experiencing homelessness with education, job training, job search assistance, and connections to employment to further their economic stability and well-being, and;
- 2. Our House prioritizes clients of CATCH agencies for these services, and;
- 3. Our House provides case management to persons receiving these services, and connects persons experiencing homelessness to available services and housing opportunities provided by CATCH member agencies, and;
- 4. CATCH and its member agencies provide case management for persons experiencing homelessness and near homelessness, and connect these persons to education, training, and connected employment opportunities provided by Our House and its partnering education and training agencies.

This partnership works to produce successful outcomes for homeless individuals to obtain full-time employment, sustain earned income to move into or stabilize permanent housing, and gain skills to create opportunities for wage increases.

CATCH President

Fredrick Love

Our House Executive Director

Ben Goodwin

Date

Date